1. Behaviour

1.1 Good behaviour is expected of all members (and their guests) at all times while attending any home or away game. Members found in breach of this rule will be dealt with at the discretion of the committee after consideration of all relevant facts.

1.2 Abusive and/or racist language will be considered as misconduct and will be dealt with in accordance with rule 1.1 above.

1.3 All members (and their guests) must comply with any rules which are from time to time in force within Anfield stadium or any other stadium in the UK or abroad. Any member (or guest) who is ejected from any stadium will be dealt with in accordance with rule 1.1 above and may be expelled from the branch.

2. Bookings and tickets

2.1 Members wishing to book match tickets and/or coach travel for a Premier League game should do so on the booking form provided and must ensure that payment for the relevant game is received by the Secretary or the Treasurer by no later than the deadline date on the form. Non-compliance with these two guidelines may result in your request for tickets and/or travel not being processed.

2.2 Notwithstanding the provisions of rule 2.1 above, any ticket and/or coach money which remains outstanding for any reason must be handed to a committee member and should not be handed to other members of the branch.

2.3 Any member wishing to pay for their tickets and/or travel by cheque must ensure that there are sufficient funds in their account to allow payment to be taken. A fine of £10.00 will be payable for any cheque which does not clear upon first being presented.

2.4 Any member wishing to pay for their tickets and/or travel by online transfer of funds must comply with the following guidelines:

2.4.1 A clear reference must appear next to the payment on the branch statement detailing the person sending the payment and the game to which it relates.

2.4.2 The member in question must inform the Secretary (on the booking form) and the Treasurer (by e-mail if possible) that they are paying in this way, so that no cheque is expected.

2.4.3 Funds must be transferred by no later than the deadline date for payment specified on the relevant booking form.

2.5 Any member wishing to cancel tickets and/or travel for a game they have previously booked for is expected to do so at least 7 days before the relevant game so as to allow the branch a reasonable time to re-allocate the ticket(s). Any member cancelling less than 7 days before the relevant game:

2.5.1 will not receive a refund of any coach fare(s) paid; and

2.5.2 where payment has been made in advance, will not be refunded the cost of the match ticket unless the branch is able to sell all its tickets for that game; or

2.6 Any member wishing to purchase one or more season tickets from the branch:

2.6.1 will apply in writing to the Secretary for the time being of the branch, either by completing the appropriate part of their membership renewal form or in the form of a letter; and

2.6.2 must have travelled to at least 12 home fixtures in the Premier League during the course of the immediately preceding two seasons; and

2.6.3 (if successful) will do so at the price at which those tickets would be available directly from Liverpool Football Club; and

2.6.4 (if successful) agrees that, on any occasion that they are unable to attend a Premier League fixture at Anfield, they will first offer their season ticket(s) for use by the branch before arranging to sell to a third party, whether or not that third party is a member of the branch.

2.7 All members are required to sit in the seat number allocated to them by the branch at all games.

2.8 Any member found selling their allocated tickets for personal profit will be expelled from the branch with immediate effect.

2.9 Members (and their guests) retain responsibility for any season tickets owned by the branch whilst they are in their possession and until such time as they are returned to the Secretary, Treasurer or any other member of the committee.

2.10 Away Ticket Allocation

When the branch is able to obtain tickets for away matches in the Premier League, those tickets will be allocated on a loyalty basis, using a credit system based on the immediately preceding 10 Premier League away games. Tickets will be allocated to members who have the highest number of credits and for the purposes of this system, a member will be allocated:

(i) one Credit (per game) for attendance at any of the immediately preceding 10 Premier League away games (either with a branch ticket or with a ticket which they have sourced themselves); and

(ii) one Credit for each of the immediately preceding 10 Premier League away games for which that member submitted an unsuccessful booking to the branch.

HOWEVER, please note that a member will not be able to claim a credit (unless otherwise agreed by the committee in writing) for any away game where they were offered a ticket by the branch but turned it down OR took a ticket from the branch but then failed to attend the game.
If there are more members with the same number of Credits (based on the criteria above) than there are tickets available, the branch will then allocate the tickets on the basis of the number of Premier League home games which the members with the same number of Credits have attended on the coach in the current season (and in order to have attended a game on the coach, a member will need to have travelled at least one way and will need to have paid a full coach fare).

If there is still a tie after applying the number of Premier League home games attended on the coach, the names of the members with the same number of Credits will be entered into a random ballot and the ticket(s) allocated to the successful member(s).

Following comments from the membership, we feel that this method of allocating away tickets offers a more equal opportunity for a greater number of branch members to attend away games, whilst continuing to reward loyalty to the football team and the branch.

2.11 Cup Ticket Allocation

When the branch is able to obtain tickets for cup matches, either home or away (including a semi-final or final at a neutral venue), those tickets will be allocated using the following system:

Tickets will be allocated to members who have the highest number of Credits and for the purposes of this system, a member will be allocated:

(i) two Credits, i.e. a double Credit, for attendance at any game identified in Liverpool FC's criteria for the purchase of the particular cup ticket in question (which will almost certainly include the earlier rounds of that competition); and

(ii) two Credits, i.e. a double Credit, for any game identified in Liverpool FC's criteria for the purchase of the particular cup ticket in question for which the member submitted an unsuccessful booking to the branch; and

(iii) one Credit, i.e. a single Credit, for attendance at any home game in the Premier League where the member has also travelled on the coach. For the purposes of this system, a member will be considered to have travelled on the coach if they have travelled at least one way on the coach and have paid a full coach fare for that game.

If there are more members with the same number of Credits than there are tickets available, the names of the members with the same number of Credits will be entered into a random ballot and the ticket(s) allocated to the successful member(s).

We feel that this method of cup ticket allocation rewards members for attending games (or submitting bookings to attend games) in the particular cup competition in question and, to a slightly lesser extent, also rewards credit for Premier League games during the season.

PLEASE NOTE: Where the committee relies on a member to verify which games they have attended in the current cup season, the member in question is expected to be completely truthful in claiming to have attended any relevant game(s). The committee has access to its own records, but will expect members to act with honesty and integrity in relation to such matters.

3. The Coach

3.1 Members are required to travel on the coach at all times where a coach is provided unless extreme circumstances prevent them from doing so. What are deemed to be extreme circumstances will be a matter for the committee in its absolute discretion. For the avoidance of doubt, this rule applies to domestic and European fixtures.

3.2 Consumption of alcohol on the coach is strictly prohibited. Any person found guilty of violating this rule will be dealt with at the discretion of the committee and may be expelled from the branch.

3.3 Illegal substances/drugs are strictly prohibited on the coach. Any member in possession will be expelled from the branch with immediate effect.

3.4 The consumption of hot food is not permitted on the coach.

3.5 Members (and guests) must arrive at their pick-up point at the correct time on match days. Any member who is unable to do so, or who becomes aware that their guest is unable to do so, must inform Elaine Weatherill prior to the relevant departure time. If for any reason Elaine is unavailable, the member in question must inform an alternative committee member.

3.6 Members must return to the coach as soon as possible following any game to which a coach has travelled.

3.7 Members are not to bring the Sun newspaper on the coach. Due to unsavoury comments in the aftermath of the Hillsborough Disaster, many Liverpool fans deem this to be disrespectful and offensive.

4. Membership

4.1 When membership has lapsed for a year, a new membership fee shall be payable on application to rejoin.

4.2 Requests to book tickets and/or travel will not be processed until the relevant new membership or renewal fee has been paid.

4.3 The committee reserves the right to suspend a member from the branch for such period(s) of time as the committee in its absolute discretion considers reasonable where, in the opinion of the committee, the member in question is guilty of persistent breaches of these rules and expectations. Where a suspension is imposed, the opinion of the committee shall be final in relation to the length of the suspension and the terms upon which the member in question may be permitted to return to the branch.

5. Miscellaneous

5.1 Anything not provided for in these rules will be dealt with by the committee in their absolute discretion at the relevant time.

The committee thanks all members (and their guests) for complying with these rules and expectations at all times.